

# **FAIL PANEL**

**LIBRARY TECHNOLOGY GONE WRONG**

**CALCON 2011**

**NINA MCHALE, MODERATOR**

# OUR PANELISTS

## **PAUL BETTY**

Distance Learning Librarian  
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Questions by **CHRIS EVJY**, Jefferson County Public Library

# QUESTION 1

If your FAIL were an animal,  
what animal would it be?

# QUESTION 2

What. Have. You. Done?

What FAILED?

When, why, how?

# QUESTION 3

What was the scope of the FAIL?

What money, staff time, or other resources were wasted?

# QUESTION 4

Was the FAIL a surprise to you?

Was it a surprise to others  
who had a stake in the project?

# QUESTION 5

Were there any warning signs that you missed that became evident later?

# QUESTION 6

Did you have a contingency plan in place to mitigate the repercussions of the FAIL?



# QUESTION 7

What, if any, positive change was put in place to ensure future success?

# QUESTION 8

What advice can you offer other project managers based on your FAIL?